



# The Canadian Flosser™ Cotton Candy Machine Owner's Manual

## Important Safety Precautions



To minimize the risk of injury, read and remember these important safety precautions when operation this machine. Following these precautions, as well as the general safety rules as you would for any work area, will help prolong the life of your machine.

- **DO** keep your work area clean, well-lit and free of clutter or obstructions.
- **DO** wear proper eye protection when servicing, cleaning or maintaining your machine such as safety glasses.
- **DO** ensure that your Canadian Flosser machine is properly grounded to avoid potential electric shock. **UNDER NO CIRCUMSTANCES SHOULD YOU ATTEMPT TO USE AN UNGROUNDED OUTLET.**
- **DO** unplug your Canadian Flosser machine before any service or maintenance to prevent electric shock.
- **DO** read and refer to these precautions, warnings and instructions before you operate this machinery. Please refer to this manual often.  
**FAILURE TO FOLLOW THESE WARNINGS COULD RESULT IN SERIOUS INJURY OR DEATH.**  
Canada Popcorn Company will not be responsible for injury that occurs as a result of failure to follow these precautions.
- **DO NOT** make any alternations to your machine. Altering your machine will void your warranty and could result in serious injury or death to yourself, other workers or the public.
- **DO NOT** immerse any part of your machine in water. Immersion may result in damage to the machine. Use minimal water in the cleaning process and remove excess water when reassembling
- **DO NOT** allow untrained personnel, the public and especially children to operate or have direct physical contact with the machine. **FOR COMMERCIAL USE ONLY.** All person operating this machine must be 18 years or older.
- **CAUTION!** Spinning floss head operates at 2750 RPM. All operators **MUST** keep their body well away when machine is in operation. Keep jewelry, long hair, hands and face away from the floss head to avoid serious injury.
- **DO NOT** clean with detergent. This may potentially clog the machine.

# IMPORTANT SAFEGUARDS & TECHNIQUES

When using electrical appliances, basic safety precautions should always be followed including the following:

1. Read all warnings and instructions.
2. To protect against risk of electrical shock, do not put the unit in water or other liquids.
3. Close supervision is necessary when any appliance is used by or near children.
4. Unplug from outlet when not in use, before putting on or taking off parts and before cleaning.
5. Avoid contacting moving parts. Never place fingers or other utensils into feed or discharge areas.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or is dropped or damaged in any manner. Bring the appliance to the nearest authorized dealer for examination, repair or electrical or mechanical adjustment.
7. The use of attachments not recommended or sold by the manufacturer may cause fire, electric shock or injury.
8. Do not let cord hang over edge of table or counter or touch hot surfaces.
9. Check spinning head and bowl for presence of foreign objects before using.
10. Do not place appliance on or near a hot gas, electric burner or in a heated oven.
11. To disconnect, turn the power switch to **OFF**, then remove plug from wall outlet.
12. Do not use appliance for other than intended use.
13. Avoid long periods of extended use without resting the machine. For every hour of continuous use, turn off and rest machine for 20 minutes.
14. Do not allow the spinning head to run for long periods of time without floss sugar.
15. **ALWAYS UNPLUG FROM OUTLET AND BE SURE MACHINE IS OFF BEFORE CLEANING OR MAINTENANCE!!**
16. Clean daily. Do not use detergent to clean the appliance. Clean with water and a soft cloth.
17. **NOTE:** If your spinning head becomes jammed, switch Power to OFF, unplug, remove head and clean off sugar and reassemble.
18. Do not use outdoors.

## SAVE THESE INSTRUCTIONS

## **Congratulations on your purchase of the Canadian Flosser machine!**

**You have chosen one of the finest and most reliable Cotton Candy machines on the market. We are committed to your satisfaction. Should you have any questions or comments, or if you would like to find out about our other products, please call: 1-888-983-4762 or find us on the internet at [www.popcornmachine.ca](http://www.popcornmachine.ca). We appreciate your business!**

## **ELECTRICAL SPECIFICATIONS**

### **REQUIREMENTS:**

The Canadian Flosser Cotton Candy machine should be plugged into a grounded 110V/1100W/60HZ, 15 amp circuit power supply.

**UNDER NO CIRCUMSTANCES** should you attempt to use a 3-prong to a 2-prong adapter. Make sure to use a grounded, 3 prong outlet.

If you do not have access to a properly grounded outlet, one should be installed by a certified electrician familiar with the electrical and safety codes of your area.

Plug your Canadian Flosser machine into its own dedicated outlet. Avoid the use of extension cords which can compromise output and performance of your machine.



## **OUTSTANDING FEATURES**

- Easy clean pan...cleans up with water
- Canada Popcorn Company's 1 year limited warranty
- Heavy-duty construction designed to stand up to your business' busy schedule. Our machine is built with commercial use in mind.
- Our commercial, heavy duty motor

## **WARRANTY**

- The Canadian Flosser Cotton Candy machine carries the Canada Popcorn Company's limited 1 year warranty. Motor bearing and the floss kettle/pan are excluded.

## COMPONENTS & SPECIFICATIONS:

To minimize the risk of injury, familiarize yourself with the components and specifications of your new cotton candy machine. Pay close attention to the electrical requirements for this unit. If you are using your cotton candy machine without the cart, be sure to place on a **STABLE** surface such as a heavy duty work table or a table that is securely fastened to the floor.

**CAUTION! This unit's floss head spins at a very high speed! TO PREVENT INJURY, KEEP ALL CHILDREN AND UNAUTHORIZED OR UNTRAINED PERSONS AWAY DURING OPERATION!**



## SPECIFICATIONS

Dimensions	RPM	Frequency	Motor Power	Voltage	Heating Power
Machine Only: 20.25W" x 20.25L" x 21H" Machine with Cart: 36W" x 20.25L" x 37.5H"	2750	60Hz	100W	110V	1100W

# OUTSTANDING FEATURES

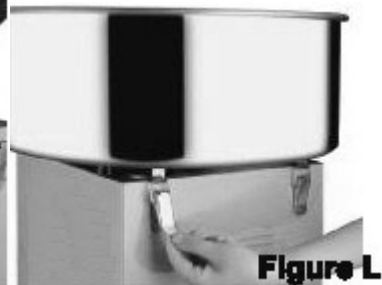
Please consult the Electrical Specifications section on page 4 of this manual before operating.

## INITIAL SETUP

After unpacking your machine:

**NOTE: If your machine came with a cart, skip forward to page 10 and complete the cart assembly before completing this portion of the setup.**

1. Wipe the pan and floss head with a clean, soft cloth moistened with water. **Dry thoroughly. IMPORTANT! Before any cleaning or maintenance, be sure that your unit's Power Switch is OFF and the machine is UNPLUGGED.**
2. If you are using the machine without a cart, ensure that you have chosen a safe location for operation and that you place it on a stable, sturdy surface. This machine operates at high speeds. **STABILITY IS ESSENTIAL FOR SAFETY.**
3. Be sure that your electrical supply matches the requirements of this machine and that a properly grounded outlet is available. **NEVER TAMPER OR MODIFY THE GROUNDING PIN OR CORD.** Avoid the use of extension cords and 3-prong adapters.
4. Thoroughly familiarize yourself with this manual, all machine components and the safety precautions before operating this machine. Assemble your cotton candy machine securely by checking that the pan is locked into place using the clamping brackets (See Step 5 below). Ensure that your machine is plugged into a dedicated, grounded outlet and you are not wearing any loose jewelry, clothing etc. (see page 3 for further precautions).



5. To attach the floss pan to the motor body assembly, first place the cleaned pan over the floss head as shown in **Figure J**. Next, align the brackets on the bottom of the pan with the bracket clamps as shown in **Figure K**. Finally, hook the metal rings of the clamps over the lips of the brackets and close the clamps into place securely (**Figure L**). Repeat for the other side of the machine, securely fastening all four clamps and brackets.



# OPERATING PROCEDURES

## Cotton Candy Machine Controls & Operation

1. Turn the **Power Switch** to **ON** by pushing down on the power switch (**Figure M**). Observe the stability of your machine. Check for excessive vibration and if you notice this, turn the **Power Switch** to **OFF**, unplug the machine and make sure that your working surface is level. Check to see that the floss head is sitting levelled and evenly.
2. To heat up the machine, turn the **Heater Switch** (**Figure N**) to **ON**. Heat up the machine for 2-4 minutes; the floss head will heat to a temperature of around 445°F, so take care to keep body parts and flammable materials away when the machine is in operation. Subsequent batches will not require a preheating.



3. After machine is hot, add 1 scoop (with the sugar scoop provided) of cotton candy floss mixture into the spinner head (**Figure P**). **CAUTION! FLOSS HEAD IS SPINNING AT EXTREMELY HIGH SPEEDS. DO NOT TOUCH THE SPINNING HEAD WITH YOUR HAND OR THE SCOOP! DO NOT OVERFILL. OVERFILLING CAN LEAD TO EXCESSIVE SMOKING.**
4. Within 5-45 seconds (depending on how hot the floss head is before pouring), cotton candy floss will appear (**Figure Q**, also see pages 9 & 10 for cone-building instructions). Make sure to spin the floss head until all sugar is gone. **VERY IMPORTANT! FAILURE TO SPIN OFF EXCESS SUGAR COULD LEAD TO SMOKING AND/OR BURNED SUGAR DURING NEXT RUN CYCLE.** Repeat Steps 3-4 to continue spinning floss; once the machine is warmed up, no preheating is needed.
5. To clean the floss head, **TURN MACHINE OFF, UNPLUG AND ALLOW TO COOL COMPLETELY. THEN WIPE WITH A CLEAN MOISTENED WARM SOFT CLOTH. CLEAN MACHINE AFTER EVERY USE.**



**WARNING! DO NOT** run water through the spinning hot floss head to clean! A stem jet could be created that could cause burns or other more serious injuries. The risk of electrical shock is also a possibility when applying water to a running electrical device such as the Canadian Flosser Cotton Candy Machine.

# MAKING COTTON CANDY

## Cotton Candy Sugar

You may use any pre-mixed commercial cotton candy floss in your machine. Pre-mixed preparations are convenient to use and commonly packaged in sealed containers designed for easy pouring.

Alternately, you may choose to add a floss concentrate to high quality sugar to produce your own mixture. Please be sure to use high quality sugar with no additives as these may clog your machine and require higher heat settings.



## IMPORTANT PRECAUTIONS!

**DO NOT** allow untrained personnel, the public and especially children to operate or have direct physical contact with the machine. **DESIGNED FOR COMMERCIAL USE ONLY.** All users must be 18 years or older.

### **CAUTION!**

**CAUTION! Spinning floss head operates at 2750 RPM.** All operators **MUST** keep their body well away when the machines is in operation. **Keep jewelry, long hair, hands and face away from the floss head to avoid serious injury.**



**CAUTION! Spinning floss head is HOT!** Do make contact with the head immediately after use! **DO NOT TOUCH THE PLUG WITH WET HANDS! ALWAYS** wear protective eyewear.

**USE ONLY COTTON CANDY FLOSS CONES TO COLLECT SUGAR FLOSS. USING HANDS OR OTHER UTENSILS COULD RESULT IN PERSONAL INJURY OR EVEN DEATH. PLASTIC CONES ARE INCLUDED FOR YOUR CONVENIENCE. PAPER CONES ARE AVAILABLE AT [WWW.POPCORNACHINE.CA](http://WWW.POPCORNACHINE.CA).**



# MAKING COTTON CANDY- Continued

## Cotton Candy Production

### TO MAKE CONES:

1. Follow the instructions on page 9 to create floss. Grip floss cone by the small tapered end and insert the larger end into the spun mat of the floss.

**IMPORTANT!** Take care when cone building to keep jewelry or loose clothing away from the spinning floss head. **Floss head will be hot!**

2. Twirl the floss onto the cone in a counter-clockwise direction.
3. Lift off and roll the floss onto the cone to the desired size. If you are using floss bags, insert the cotton candy cone into the bag floss end first and remove floss from cone by gripping the exterior of the bag to pull floss away.
4. Cones may be stored in the holes of the cart shelf or in the drawer of the machine. Be sure to follow the procedures in this manual, paying particular attention to overfilling precautions and proper procedures for clearing excess sugar from the spinning head and end of production practices.
5. Experiment with multiple colours to attract customers and familiarize yourself with floss production to improve cone build-up time for your patrons. Consider using bags in addition to cones to ensure that you have cotton candy on hand for larger crowds.
6. **CLEAN MACHINE AFTER EVERY USE. TURN MACHINE OFF, UNPLUG AND ALLOW TO COOL COMPLETELY, THEN WIPE WITH A CLEAN MOISTENED**



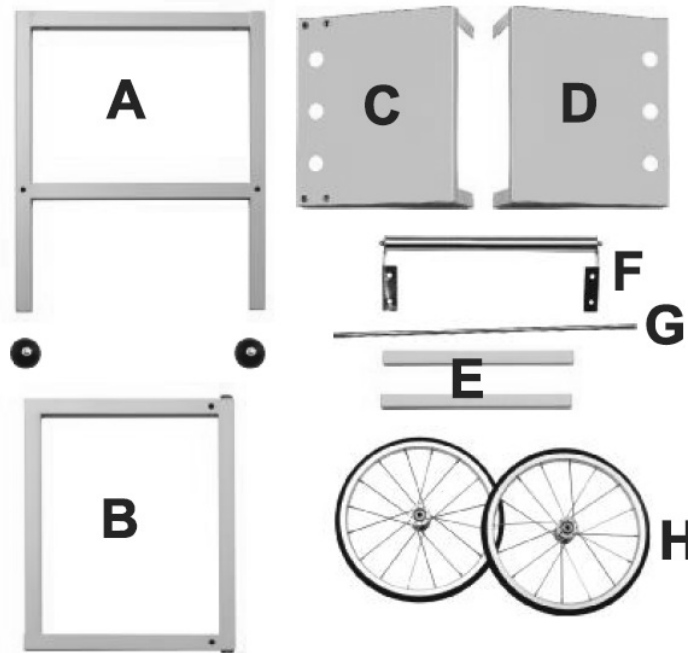
**AVOID USING EXCESSIVE AMOUNTS OF WATER WHEN CLEANING AND ENSURE THAT THE MACHINE IS THOROUGHLY DRY BEFORE USE.**



# CANADIAN FLOSSER CART ASSEMBLY

**NOTE:** It is recommended that you assemble the cart before the machine as you will need to get inside the unit to insert nuts and bolts that hold the shelves on. Should you already have the cotton candy maker assembled, you must remove the pan and the grey lid from the machine in order to complete these steps.

## Parts List – Major Components of the Cart



### Packet A

Long bolt (X8)

Covered nuts (X2)

Small washers (X8)

Large washers (X4)

### Packet B

Short bolt (X12)

Small washers (X12)

**A) LONG LEGS**

**B) SHORT LEGS**

**C) HANDLE SIDE SHELF**

**D) WORKING PLATFORM**

**E) CROSS BRACES**

**F) HANDRAIL**

**G) AXLE**

**H) TIRES**

Ensure that you have all the parts needed by comparing to the parts list on Page 11. Once you have determined that you have all the parts necessary, you may begin assembly. If anything is missing, contact **Canada Popcorn Company at 1-888-983-4762** to resolve any missing parts issues.

**NOTE: Refer to the parts list on page 10 for all part references.**

## Cart Assembly

We are happy to tell you that assembling your Canadian Flosser Cotton Candy Cart could not be easier. We have taken great pride in making this process as easy as possible. Here is all you have to do.

1) Obtain the **Long Legs (A)**, **Short Legs (B)** and the 2 **Cross Braces (E)**. Using the **Long Bolts** and **Small Washers** from **Packet A**, secure the parts together as shown in Figure R. Use the wrenches included to tighten the bolts securely.

2) With the cart frame assembled, take the main unit **with the Floss Pan attached (Page 7, Step 5)**, turn the unit upside down and set on a level, flat surface taking care not to damage the floss head.

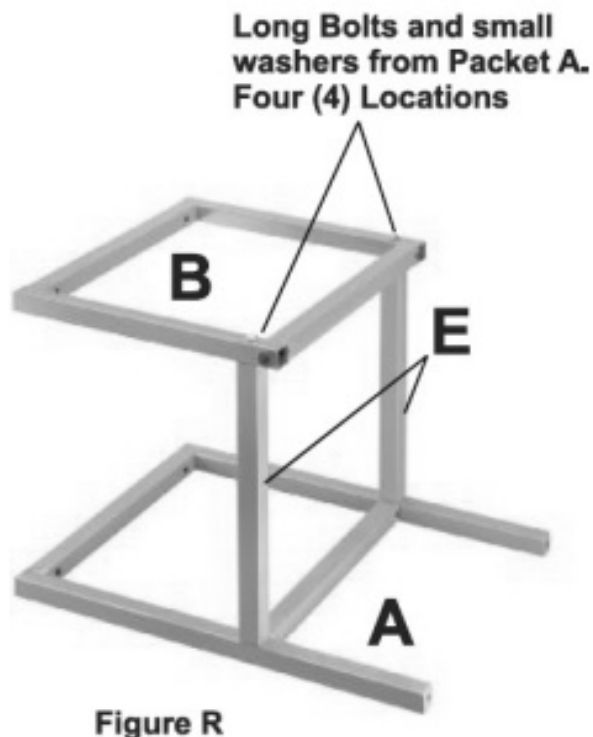


Figure S



Now you can attach the cart frame from step 1 above to the underside of the main unit. This is done using the remaining (4) **Long Bolts** and (4) **Small Washers** from **Packet A** and securing the frame to the bottom of the main unit with the wrench provided (**Figure S**).

3) Insert the Axle (G) through the holes in the Short Legs (B) so that it protrudes from both sides. Add a larger washer from Packet A to each end of the axle. Add a tire to each side and then one more Lager Washer from Packet A. Finish by threading the Covered Nuts on each side and tighten with the wrenches provided (**Figure T**).

You can now turn your cart right side up and stand it on its wheels and legs



Figure T

## Cart Assembly - Shelves

- 4) The **Shelves** can now be installed on the sides of the cart. One of the shelves (**C**) has holes for the handle. Make sure that you install the **Handle Side Shelf (C)** opposite the side with the wheels. Install both shelves (**C**) & (**D**) using the **Short Bolts** and **Small Washers** from **Packet B**. See **Figure U**.

Short Bolts and Small Washers from Packet B



Figure V

- 4) And finally we can install our **Handrail (F)** using (4) **Short Bolts** and (4) **Small Washers** as shown in **Figure V**.

**Congratulations! You now have the finest, most easy to use and best looking cotton candy machine on the market today. Share the joy of your Canadian Flosser Cotton Candy Machine with family, friends and customers. Thank you for your purchase!**